

## Warranty and Product Registration

As part of our ongoing commitment to our customers, your new built-in, freestanding and range cooking appliance comes with a 1 year labour warranty and 5 year parts guarantee\*.

It is important that you register your new or older appliances, as this also allows Stoves to contact you in the event of an important product update regarding the appliance you purchased.



**[Click here to Register Product Online](#)**

All Stoves integrated appliances such as cooling, dishwashers, microwaves, American style fridges or accessories, such as hoods and splashbacks, all come with free 1 year labour warranty and 1 year parts guarantee\*.

Providing that you register your appliance, Stoves guarantee all parts of your product for 5 years\* from the date of purchase. During the first year Stoves approved engineers will replace or repair all defective parts free of charge. In years 2 - 5 defective parts will be supplied free only if fitted by approved Stoves engineers and accompanying labour charges are paid. \*Parts or accessories that are intended to be replaced, such as fuses, batteries, light bulbs, fluorescent tubes and related starters, filters, attachments, cables, plugs, light covers or rain covers are excluded from your guarantee. (See your product warranty card for further details).

### **\* 1 Year Labour Warranty Conditions**

**These conditions do not affect your statutory rights.**

All appliances manufactured by Stoves carry a free guarantee which protects you against the cost of repairs in the first 12-months from date of purchase provided;

- a) The guarantee registration card is completed and posted within 30 days of purchase, or the online registration form is completed & sent within 30 days of purchase.
- b) Claims are accompanied by evidence of the date of purchase, such as a sales receipt, showing that the appliance was bought within 12-months prior to the date of claim.
- c) The appliance was correctly installed and operated in accordance with the manufacturer's instructions and used solely for domestic purposes.

d) The defect was not due to accident, misuse, unauthorised modification or inexpert repair.

Consumable parts, such as fuses in plugs and bulbs, which require routine replacement are excluded from the guarantee.

Your guarantee is valid only in the UK.

All claims must be accompanied by proof of purchase, such as a sales receipt.